



John Clarke

SENIOR LIVING

NOTICE OF NON-DISCRIMINATION

John Clarke Senior Living comply with civil rights laws and do not exclude, deny benefits to, or otherwise discriminate against any person (i.e. patients, employees, or visitors) because of race, color, religion, national origin, gender, gender expression, gender identity, sexual orientation, HIV status, age, disability, marital status, pregnancy, ancestry, genetic information, amnesty or veteran status in hiring, admission to, participation in, or receipt of the services and benefits under any of its programs and activities whether carried out by the location directly, or through a contractor or any other entity with which the location arranges to carry out its programs or activities.

- John Clarke patients and residents have a right to appropriate auxiliary aids and services **free of charge.**
- John Clarke will take appropriate steps to ensure that persons who have disabilities, including persons who are deaf, hard of hearing, or blind, or who have other sensory or manual impairments have an equal opportunity to participate in our services, activities, programs, and other benefits.
- Examples of auxiliary aids and services include, but are not limited to:
 - Qualified language interpreters, including sign language;
 - Telephone devices such as handset amplifiers, assistive listening devices or systems, and videotext displays;
- Communication devices such as writing materials, iPads, flashcards, and communication boards.

If you need these services, or believe that John Clarke has failed to provide these services or has engaged in discrimination, or if you need help filing a grievance, you may contact the Civil Rights Coordinator who is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services, 200 Independence Avenue SW.,
Room 509F, HHH Building, Washington, D.C. 20201, 1-800-868-1019, 800-537-
7697 (TDD). Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.